

“ Umbrella has an excellent reputation for providing mental health services”

Elizabeth Clowes, Assistant Director
of commissioning, Islington PCT/SSD

“ I have found the service provided by Umbrella to be very positive and supportive. I have felt empowered and seen my confidence soar. I felt that my skills development worker played a significant role in me believing I could achieve my aims and played an active part in me securing voluntary work in mental health”

Service User

“ I am very pleased to support Umbrella’s excellent work in mental health”

Lord Bragg of Wigton, Patron

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Registered Charity No: 1006778
Company No: 2402068

Chief Executive & Company Secretary:
Gareth Pountain



- People needing care
- People in crisis
- People with personality disorders
- People with dual diagnosis and mentally disordered offenders
- Vulnerable adults at home
- People wanting access to training and employment



Working for Positive Mental Health



Residential Services

Support in the Community

Training, Work & Enterprise

Crisis Management & Support

Developing Skills for People with a Personality Disorder

Working with Drugs & Alcohol and Ex-offenders

- Nursing & Residential Services
- Home Care

- Community Inclusion Services
- Supported Housing

- Vocational Training
- Social Enterprise

- Crisis Centre - 2 Week Stays
- Night Centre - 8pm-6am
- Crisis Night Line - midnight-6am

- Skills Development Service

- Extended Hours Team
- Specialist Housing

An integral part of community mental health care, providing practical & emotional assistance with an emphasis upon promoting independence in daily living.

Home Care: Specialist in-home support for older clients with both organic & functional mental health needs.

These services support clients towards social inclusion, by focusing on rehabilitation, support in claiming benefits and advocacy, sustaining tenancies, maintaining property, building relationships and providing help to link in with other community services. We work with clients to help them to move on.

These services create a chance for self development for people with complex needs, sourcing volunteering, training and supported work placements within the community and Umbrella's own emerging social enterprises. A specialist service for people aged 16-25, provides routes into skills training and work experience.

Our crisis service offers a unique integrated alternative to hospital admission and 24-hour access to focused emotional and social support for clients in a mental health crisis. Service users are supported through crisis, via counselling and re-building confidence. Services are either residential (10 beds), night centre based plus phone line in the only overnight crisis centre in the UK.

This innovative service works in partnership with both local and national health and social care professionals to provide individual and group support to people who are socially excluded with personality disorder traits and low levels of social and occupational functioning.

This service is specifically aimed at people coping with substance misuse and/or a history of offending alongside their mental health needs. Support is provided on an individual basis. The services work in partnership with Supporting People Teams and relevant Social Care Professionals.

Key Features

- 24/7 Nursing & Residential Care
- Home Care 7 days per week
- Partnership working within the CPA framework
- Managers RMA & Care qualified, All staff NVO qualified

- Quick response
- Drug / Alcohol / Substance misuse specialist help
- Prevention of hospitalisation /support
- Working across central/north London
- Specialist Rehabilitation Service
- 2 year move on

- Improving skills and job prospects
- Preventing dependency
- Promoting social inclusion
- Providing volunteering opportunities

- Short stay residential
- Through the night crisis support
- Client focused support
- Linking in with Crisis Response and Resolution Teams and specialist support services

- Multi-agency support
- Promotes social inclusion
- Specially-trained staff
- Prevention and health promotion
- Group support

- Extended Hours Team
- Specialist housing support
- Strong links with MDO/ DAATs and Probation Service

Main Referral Routes

- Community mental health teams
- Health professionals
- Social workers
- Private clients / carers

- Community mental health teams
- Social workers
- Housing workers
- Housing professionals
- Accommodation Team
- Camden Referral Panel

- Health professionals
- Social workers
- Community mental health teams
- Voluntary sector
- Private clients/carers

- Crisis response teams
- Service user self-referral
- Community mental health teams
- Social workers
- Health professionals

- Oscar Hill Service
- Social workers
- Health professionals
- Community mental health teams
- Voluntary sector

- Drug & alcohol teams
- Probation service
- Mentally disordered offenders team
- Community mental health teams

Contacts

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